## ASPEN STANDALONE PART WARRANTY REPORT FORM

**1 YEAR WARRANTY from date of purchase for parts purchased separate from manufactured product.** Submission and completion of the process will allow Aspen to determine the eligibility of the component for warranty credit. In order for Aspen to process this claim in a timely manner, **COMPLETE INFORMATION MUST BE PROVIDED.** 

**NOTE:** Parts must be warranted through the purchasing wholesale distributor with proof of purchase provided **(Aspen original invoice copy or purchase order #\_\_\_\_\_).** Once Aspen receives the information, a determination of eligibility for warranty will be made "if" the component is eligible, a credit to account will be issued to the original purchasing wholesaler.

## DISTRIBUTOR: \_\_\_\_\_\_\_\_DEBIT MEMO #: \_\_\_\_\_\_\_\_ BRANCH #: \_\_\_\_\_\_DEBIT MEMO #: \_\_\_\_\_\_\_ DISTRIBUTOR ADDRESS: \_\_\_\_\_\_\_\_ CITY: \_\_\_\_\_\_STATE: \_\_\_\_ZIP: \_\_\_\_\_\_ DISTRIBUTOR REP NAME: \_\_\_\_\_\_\_ EMAIL: \_\_\_\_\_PHONE #: \_\_\_\_\_\_ PART #: \_\_\_\_\_DESCRIPTION: \_\_\_\_\_\_ DETAILED DESCRIPTION OF DEFECT: \_\_\_\_\_

## ALL INFORMATION IS REQUIRED

## HOW TO RETURN DEFECTIVE PART

(ALL must be included and received for credit issue)

1) COMPLETE FORM 2) DEFECTIVE PART 3) PROOF OF PURCHASE

SEND TO: CLAIMS DEPARTMENT ASPEN MANUFACTURING 373 ATASCOCITA ROAD HUMBLE, TX 77396 Phone # (281) 441-6500 ext. 117 - Maria

Revised 03/19 – Subject to change without notice or obligation